

General Terms and Conditions of Sale – Rental of the Chalets Altaï and Chalet Belrio –
Courchevel Le Praz
In force as of 17 July 2026

1. General Information

The Chalets Altaï and Chalet Belrio are operated by the company HOTEL LES PEUPLIERS, a simplified joint-stock company (société par actions simplifiée) with a share capital of €55,000, whose registered office is located at 119 rue du lac, Le Praz, 73120 Courchevel (Savoie, France), registered with the Trade and Companies Register of Chambéry under number 317 141 976.

Intra-Community VAT number: FR82317141976

The Chalets are classified as furnished tourist accommodation (meublés de tourisme).

Municipal declaration number and classification reference: 30333 MT 092024 0003 00 SAS PEUPLIERS KHOTON COURCHEVEL, 30333 MT 092024 0001 00 SAS PEUPLIERS BELOUKHA COURCHEVEL, 30333 MT 092024 0002 00 SAS PEUPLIERS IRBIS COURCHEVEL

Phone: +33 (0)4 79 08 41 47 – Email: infos@lespeupliers.com – Website: <https://www.altai-courchevel.com>.

The stay booking contract entered into between the Client and the Operator is governed by these General Terms and Conditions of Sale, by the provisions of the French Civil Code (Code civil) and the French Tourism Code (Code du tourisme), and, where the Client qualifies as a consumer or non-professional, by the provisions of the French Consumer Code (Code de la consommation).

The sole purpose of the contract is the rental of tourist accommodation. It is not concluded at an all-inclusive price covering other travel services. The ancillary services offered by the concierge service are governed by Article 19 and are subject to separate contracts and invoicing.

2. Definitions

The terms below, when capitalised in these General Terms and Conditions of Sale, have the following meaning:

"Operator" means the company HOTEL LES PEUPLIERS, identified in Article 1, which operates the Chalets Altaï and Chalet Belrio and with which the Client enters into a contract.

"Chalet" means any one of the chalets making up the Chalets Altaï or Chalet Belrio, subject of the rental. "Chalets" means all of these properties together with their surroundings and communal facilities.

"Client" means the adult natural person, or the legal entity, having full legal capacity to enter into commitments under these terms, who makes a booking.

"Consumer" means the Client who is a natural person acting for purposes falling outside the scope of their commercial, industrial, craft, professional or agricultural activity, within the meaning of the preliminary article of the French Consumer Code.

"Occupants" means the Client and all persons staying in the Chalet, for whose compliance with these terms the Client guarantees.

"Booking Request" means any request to book one or more Chalets, made by the Client by telephone, email or via the Website.

"Stay Proposal" means the document sent to the Client by the Operator in response to their Booking Request, setting out the services, the price, the payment schedule and the applicable special conditions.

"Booking Confirmation" means the document sent by email summarising the details of the booking and confirming it.

"Special Conditions" means the conditions specific to the pricing and terms of the booking, as set out in the Stay Proposal and the Booking Confirmation. In the event of any contradiction, the Special Conditions shall prevail over these General Terms and Conditions of Sale.

"Partners" means any service provider that has entered into a service agreement or partnership agreement with the Operator.

"Services" means the rental of one or more Chalets as well as the ancillary services offered by the Operator.

"Website" means the website dedicated to the Chalets Altaï, accessible at <https://www.altai-courchevel.com>

3. Scope of Application

L These General Terms and Conditions of Sale apply, without restriction or reservation, to any booking of Services offered by the Operator to the Client.

The main characteristics of the Services are set out on the Website and in the Stay Proposal. The Client must review these before making any booking. The photographs appearing on the Website or on any other medium, as well as the surface area indications for the various spaces within the Chalets, are provided for guidance only and presented in good faith. They reflect the condition of the Chalets as at the date they were taken. Decorative items, occasional furniture and equipment not listed in the Stay Proposal may be subject to change, and such changes, provided they do not affect the essential characteristics of the Chalet or its level of service, may not give rise to any claim.

The Client declares:

- That they have full legal capacity to enter into commitments under these General Terms and Conditions of Sale;
- That they are making the booking for their personal and/or professional needs, to the exclusion of any resale or sub-letting.

4. Bookings

The Client sends a Booking Request to the Operator by telephone, email or via the Website. The Operator sends the Client, in return, a Stay Proposal together with these General Terms and Conditions of Sale.

The Client undertakes to complete the information requested and certifies that the information provided is true and accurate.

The contract is formed, and the booking becomes firm and final, once the following three cumulative conditions have been met:

- 1) Acceptance by the Client of the Stay Proposal and of these General Terms and Conditions of Sale, by any written means;
- 2) Actual receipt by the Operator of the deposit provided for in Article 7;
- 3) Sending to the Client, by email, of the Booking Confirmation by the Operator.

Booking a stay implies full and unreserved acceptance of these General Terms and Conditions of Sale, which are provided to the Client at the time of their Booking Request. The Client acknowledges having reviewed the nature, purpose and booking terms of the Services and having sought and obtained the information necessary to make an informed booking.

The Operator reserves the right to refuse any Booking Request from a Client with whom there is an unresolved dispute relating to payment for a previous booking, or whose previous booking resulted in damage or serious breaches of the house rules.

5. Rates

The Services are provided at the rates in effect as set out in the Stay Proposal on the date the booking is recorded by the Operator.

Rates are expressed in euros and communicated to the Client inclusive of all taxes. They apply per Chalet, for the number of Occupants and for the date or period indicated in the Stay Proposal. They are exclusive of the tourist tax and of the contributions referred to in Article 6, which are invoiced separately.

Rates take into account any discounts granted by the Operator under the conditions set out in the Stay Proposal.

The Stay Proposal indicates its period of validity. Once this period has expired, the Operator is no longer bound by the rates it mentions and is free to change them.

Once the booking has become firm and final under the conditions set out in Article 4, the price inclusive of all taxes is fixed and non-revisable, subject only to the following: any change in the applicable value-added tax rate, or the creation, removal or modification of any legal or regulatory tax imposed by the competent authorities, occurring between the booking date and the invoicing date, shall be passed on to the price. No other grounds for revising the price may be invoked by the Operator.

6. Tourist Tax and Contributions

The tourist tax is not included in the rental price of the Chalets. It is collected by the Operator on behalf of the local authorities and paid over to them in full, in accordance with Articles L. 2333-26 et seq. of the French General Code of Local Authorities (Code général des collectivités territoriales). The proceeds collected in respect of the commune of Courchevel are subject to a partial payment to the Savoie Departmental Council (Conseil départemental de la Savoie) in respect of the departmental additional tax.

As the Chalets are classified as furnished tourist accommodation, the tourist tax is levied on an actual basis, according to the flat rate set by the commune of Courchevel for the Chalets' classification category, per Occupant aged 18 or over and per night. Minors are exempt. The amount is indicated to the Client in the Stay Proposal, appears separately on the invoice, and is displayed in the Chalet.

For information, the applicable rate for 2026 is €3.85 per night per person aged 18 or over. As this amount is set by resolution of the local authority, it may be changed each year. The rate applicable is the one in force on the date of the stay.

Where applicable, an Eco-Recycling contribution, intended for environmental protection and waste sorting, may be collected on the same basis if introduced by the commune of Courchevel. The amount of this contribution, if known at the date of booking, is indicated in

the Stay Proposal. If such a contribution is introduced, or its amount changed, after the booking is made, it will only be charged to the Client up to the amount set by the local authority, and the Client will be informed of this in writing as soon as possible.

7. Payment Terms and Schedule

Unless otherwise provided in the Special Conditions, the price of the stay is paid according to the following schedule:

- A deposit of [25%] of the total price inclusive of all taxes, at the time of booking, the receipt of which is a condition for the formation of the contract in accordance with Article 4;
- The balance, i.e. [75%] of the total price inclusive of all taxes, no later than 30 days before the arrival date;
- For any booking made less than 30 days before the arrival date, the full price inclusive of all taxes is payable at the time of booking.

The tourist tax and, where applicable, the contributions referred to in Article 6, are paid at the same time as the balance.

Payments are made by bank transfer or by credit/debit card. Payments are only considered final once the amounts due have actually been received by the Operator.

In the absence of payment of the balance by its due date, the Operator will send the Client a formal notice (mise en demeure) by email. If payment has not been made within seven (7) days of this formal notice, the Operator may terminate the contract as of right; the sums already paid will then be retained under the conditions set out in Article 14, and the Chalet will be put back on the market.

The Operator is not obliged to provide the booked Services if the price has not been paid in advance under the conditions set out above.

Services consumed on site and not included in the price of the stay are invoiced and paid for before departure.

The Client may be asked to present proof of identity as part of credit/debit card fraud prevention procedures.

8. Security deposit

In order to secure payment for services consumed on site and for any damage that may be noted during the stay, a security deposit in the amount of €5,000 (five thousand euros) is required for every booking.

Unless otherwise provided in the Special Conditions, this security deposit takes the following form, at the Operator's discretion:

- A bank transfer received no later than thirty (30) days before the arrival date, together with payment of the balance of the booking.

The security deposit is not a deposit payment and does not constitute part payment of the price of the stay; it may not be set off against it.

At the end of the stay, following a joint inspection or, failing that, following an inspection of the condition of the Chalet under the conditions set out in Article 9, and provided that no damage, missing items, unpaid services or additional costs are identified, the security deposit is refunded, or the card authorisation released, within a maximum period of fifteen (15) days following the Client's departure.

In the event of damage, breakages, costs of restoring the Chalet, additional cleaning, missing items or unpaid services, the Operator is entitled to retain all or part of the security deposit, up to the amount of the sums remaining due and on production of supporting evidence provided to the Client. This retention is without prejudice to any further action if the amount of the damage exceeds the amount of the security deposit. In this case, the period for refunding any remaining balance is extended to thirty (30) days in order to allow quotes or invoices to be drawn up.

9. Check-In, Check-Out and Inventory

Unless otherwise provided in the Special Conditions, the Chalet is made available to the Client on the day of arrival from 4:00 p.m., and must be vacated on the day of departure by 10:00 a.m. at the latest.

A check-in report and joint inventory are drawn up on arrival, in the presence of the Client or their representative. In the absence of any written objection raised by the Client within twenty-four (24) hours of arrival, the Chalet and its equipment are deemed to have been received in good condition and in accordance with the inventory.

A check-out report and outgoing inventory are drawn up on departure, in the presence of the Client or their representative. If the Client is absent, the check-out report is drawn up by the Operator and sent to the Client by email within forty-eight (48) hours; the Client then has forty-eight (48) hours to submit any comments.

In the event of late departure, and unless the Operator has given prior agreement:

- Between 10:00 a.m. and 12:00 p.m.: a flat-rate fee of €2,000 is charged;
- After 12:00 p.m.: an additional night is charged at the rate in effect, subject to the Chalet's availability.

It is the Client's responsibility to check the arrival and departure dates shown on their Booking Confirmation.

10. Accommodation Capacity

The number of Occupants may under no circumstances exceed the maximum capacity of the Chalet, namely 10 people for the Irbis, Khoton and Belrio chalets and 12 people for the Beloukha chalet, for reasons of safety, regulatory compliance and insurance. Children and infants each count as one person.

Any unauthorised exceeding of the accommodation capacity entitles the Operator to refuse access to the excess Occupants or, if the Client refuses, to terminate the contract as of right without compensation or refund.

Sub-letting and making the Chalet available to third parties, whether free of charge or for payment, are prohibited. The organisation in the Chalet of receptions, parties, filming, photo shoots or events of any kind bringing together persons other than the Occupants is subject to the Operator's prior written consent..

11. Minor Children

Minor children remain the sole responsibility of their parent(s) and/or accompanying adult(s) throughout their stay in the Chalet. The Chalets may only accept a booking for a stay involving minor children where those children are under the responsibility of an accompanying adult.

12. French Nationals, EU Nationals or Foreign Nationals

Occupants must be able to provide proof of identity on arrival and during their stay, upon request. Failing this, the Operator may refuse them access to the Chalet. In accordance with Article R. 611-42 of the French Code on the Entry and Residence of Foreign Nationals and the Right of Asylum (Code de l'entrée et du séjour des étrangers et du droit d'asile), Occupants of foreign nationality who are not nationals of a European Union Member State, of another State party to the Agreement on the European Economic Area, or of the Swiss Confederation, are required to complete and sign an individual police registration form on arrival.

It is the responsibility of each Occupant to complete the administrative and health formalities necessary for their stay; the Operator may not be held liable in this respect.

13. Assignment of the Contract

Assignment of the booking contract by the Client to a third party is subject to the Operator's prior express written consent.

A Client wishing to assign their contract must inform the Operator by any written means enabling acknowledgement of receipt, no later than seven (7) days before the start of the stay, providing the contact details of the new beneficiary or beneficiaries and ensuring that they meet the same conditions as the Client to take the stay.

The Operator has forty-eight (48) hours to notify its acceptance or refusal, which must be justified if refused. If accepted, the assigning Client and the assignee are jointly and severally liable for payment of the price and any costs resulting from the assignment.

In the event of an unauthorised assignment, the Operator may refuse access to the Chalet to any undeclared persons and terminate the contract under the conditions set out in Article 14.

14. Cancellation or Interruption of Stay

a) Cancellation by the Client

Any cancellation by the Client must be notified to the Operator in writing. The date on which this notification is received by the Operator determines the applicable scale.

Unless otherwise provided in the Special Conditions, the Operator retains, as a fixed cancellation fee:

- More than 30 days before the arrival date: 25% of the total price inclusive of all taxes;
- Less than 30 days before the arrival date, or in the event of a no-show: 100% of the total price inclusive of all taxes.

The tourist tax and the contributions referred to in Article 6 are only due in respect of nights actually taken and are refunded accordingly.

b) Interruption of the Stay by the Client

A Client who shortens or interrupts their stay for a reason not attributable to the Operator and not amounting to a case of force majeure is not entitled to any refund or compensation. Any unused service is not refunded, and the full price of the booking, inclusive of all taxes, remains payable to the Operator, subject to the tourist tax, which is refunded in respect of nights not taken.

c) Cancellation by the Operator

If the Operator is unable to provide the booked Chalet for a reason attributable to it, it will inform the Client without delay and offer the Client, at their choice:

- Rehousing in a chalet of equivalent or higher category in Courchevel, at no additional cost to the Client; or
- Full reimbursement of the sums paid, within a maximum period of fourteen (14) days.

In either case, the Client retains the right to seek compensation for any further loss directly suffered and duly substantiated, under the conditions of ordinary law.

d) Cancellation Insurance

No cancellation or trip interruption insurance is included in the price. The Client is strongly advised to take out such insurance, as well as insurance covering the costs of search, rescue and repatriation in the mountains.

15. House Rules and Client Liability

The Client undertakes, for themselves and for all Occupants for whom they act as guarantor, to comply with the house rules of the Chalets, which are provided on arrival and displayed in the Chalet.

The Client is to enjoy the Chalet peacefully and must refrain from causing any abnormal disturbance to neighbours, in particular noise disturbance, especially between 10:00 p.m. and 8:00 a.m.

The Chalets are entirely non-smoking premises. The Client will be held liable for any damage resulting from smoking in a Chalet and will be responsible for the costs of cleaning and restoring the damaged item or space, on production of supporting evidence.

Animals are only permitted with the Operator's prior written consent and subject to a surcharge of €150 per week per animal. The Client undertakes that the animal will never be left alone and unsupervised in the Chalet, and that it will be kept on a leash in outdoor and communal areas. The Client is liable for any damage caused by their animal.

Any conduct contrary to public decency or public order, any serious or repeated disturbance to neighbours, any unauthorised exceeding of accommodation capacity, and any wilful damage entitle the Operator, after formal notice has gone unheeded where the nature of the breach allows, to require the Occupants to leave the Chalet without compensation or refund. Where no payment has yet been made, the Client must pay for the nights taken before leaving the Chalet.

The Client is liable for any damage caused by them, found in the booked Chalet or caused within the Chalets. The Client undertakes to compensate the Operator for the amount of such damage, on production of supporting evidence.

The Client declares that they hold civil liability insurance covering any damage they may cause during their stay and undertakes to provide evidence of this upon simple request.

The use of any barbecue, fire pit, fuel-burning plancha, outdoor fire, or any other flame-, gas-, or electric-powered cooking appliance is strictly prohibited, both inside and outside the Chalet. Any breach of this prohibition shall render the Client fully liable for any consequences, loss, damage, or costs arising therefrom.

16. Security of Personal Belongings

Occupants must ensure that the doors and windows of the Chalet are closed whenever they are away, and must not leave any valuables on terraces and balconies.

A safe is made available to the Client in the Chalet. The Client is advised to place their valuables, cash and securities in it.

The Operator's liability in respect of items brought by the Client is governed by Articles 1952 to 1954 of the French Civil Code. Subject to this, and save for any fault on the part of the Operator or persons for whom it is responsible, the Operator is not liable for the loss, theft or damage of personal belongings left by the Client outside the safe.

17. No Right of Withdrawal

In accordance with Article L. 221-28, 12^o of the French Consumer Code, the Consumer Client does not have the right of withdrawal provided for in Article L. 221-18 of the same Code, in respect of accommodation services other than residential accommodation, catering services, or leisure activities to be provided on a specific date or during a specific period.

The Client acknowledges having been expressly informed of this before the contract was concluded. The contract is accordingly concluded on a final basis under the conditions set out in Article 4, with no right of withdrawal.

18. Operator's Obligations and Liability

The Operator undertakes to make the booked Chalet available to the Client on the agreed dates and in a condition consistent with the essential characteristics described in the Stay Proposal.

The Operator is liable for the proper performance of the Services it provides, under the conditions of ordinary law and, where the Client qualifies as a Consumer, under the conditions of Articles L. 217-1 et seq. of the French Consumer Code relating to services.

The Client must inform the Operator, as soon as possible and by any means, of any non-conformity noted during the stay, so as to allow the Operator to remedy it.

The Services are provided in France and comply with applicable French regulations.

The Operator is not liable for services provided by Partners under the conditions set out in Article 19; such services are subject to the general terms and conditions specific to each Partner, which are brought to the Client's attention.

The Operator may not be held liable for accidents occurring during the practice, by Occupants, of leisure or sporting activities, in particular skiing, where such activities are not organised by the Operator.

19. Ancillary Services, Concierge Service and Partner Services

19.1 – Services Provided by the Operator

The Operator itself provides certain services ancillary to the accommodation, in particular housekeeping, the provision of linen, breakfast service and in-chalet dining service. Where these services are not included in the rental price, they are invoiced according to the rate indicated in the Stay Proposal and are governed by Article 18.

19.2 - Partner Services – Role of the Operator

At the Client's express request, the concierge service may facilitate Occupants' access to services provided by Partners, in particular ski lift passes, sports equipment rental, ski lessons, transfers, restaurant bookings and wellness treatments.

For these services, the Operator acts exclusively as the Client's agent (mandataire). It orders the service in the name of and on behalf of the Client, who bears the cost at the public rate charged by the Partner, with no mark-up or commission payable by the Client. The Operator is neither the organiser nor the seller of these services.

It is expressly agreed between the Parties that:

- These services are in no way included in the price of the Chalet rental and are never sold at an all-inclusive price together with it;
- They are the subject of a separate order by the Client and separate, line-by-line invoicing identifying the Partner concerned;
- They do not constitute an essential characteristic of the stay, the sole purpose of which is the rental of the Chalet, and are not presented as such;
- The contract relating to these services is entered into between the Client and the Partner, and is subject to the Partner's own general terms and conditions, which the Client declares to accept;
- The availability of these services is not guaranteed and does not affect the validity of the rental contract; their unavailability does not give rise to any free cancellation or compensation in respect of the stay.

Accordingly, the Operator is liable only for the proper performance of its agency mandate, and not for the proper performance of the services themselves, for which only the Partner is liable to the Client.

19.3– Ski Lift Passes

Ski lift passes are issued by the operator of the ski area and are governed by that operator's own general terms and conditions of sale, in particular as regards rates, validity, refunds and insurance. No refund of a lift pass may be obtained from the Operator. It is the Client's responsibility to take out, where applicable, the insurance offered by the ski area operator.

20. Data Protection

The data controller is the company HOTEL LES PEUPLIERS, identified in Article 1. Any request relating to personal data may be sent by email to infos@lespeupliers.com or by post to 119 rue du Lac, Le Praz, 73120 Courchevel (Savoie, France).

The Operator declares that it complies with its obligations under amended Law No. 78-17 of 6 January 1978 and Regulation (EU) 2016/679 of 27 April 2016 (GDPR).

The processing carried out has the following legal bases:

- Performance of the contract or of pre-contractual measures, for the processing, performance, management and follow-up of Booking Requests and stays;
- Compliance with legal and regulatory obligations, for invoicing, accounting and the maintenance of the individual police registration form;

- The Operator's legitimate interest, for managing the customer relationship, sending satisfaction surveys, preventing fraud and managing disputes;
- The Client's consent, for electronic direct marketing, subject to the provisions of Article L. 34-5 of the French Postal and Electronic Communications Code (Code des postes et des communications électroniques), which allow existing customers to be contacted about similar products or services.

The recipients of the data are the Operator's authorised internal departments as well as, to the extent necessary, its processors (Website host, booking software, payment provider, accountant) and administrative authorities where required by law. No data is transferred outside the European Union without appropriate safeguards.

Data is kept only for as long as necessary for the purposes pursued: for the duration of the contractual relationship, plus three (3) years for marketing purposes; ten (10) years from the close of the relevant accounting year for accounting matters; three (3) years from the last contact for prospects. These periods apply without prejudice to legal retention obligations and limitation periods.

In accordance with applicable regulations, the Client has the following rights over their data: the right of access, rectification, erasure, restriction of processing, portability, the right to object on grounds relating to their particular situation where processing is based on legitimate interest, as well as the right to object without reason to direct marketing and the right to withdraw consent at any time.

The Client also has the right to set general and specific directives regarding the fate of their data after their death.

These rights may be exercised at the contact details given above, accompanied where applicable by proof of identity. Finally, the Client has the right to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL), 3 place de Fontenoy, TSA 80715, 75334 Paris Cedex 07 — www.cnil.fr.

The Operator implements adequate technical and organisational security measures, having regard to the risks presented by the processing and the purposes pursued.

21. Force majeure

The Parties may not be held liable if the non-performance or delay in performance of any of their obligations results from a case of force majeure within the meaning of Article 1218 of the French Civil Code.

There is force majeure in contractual matters where an event beyond the control of the debtor, which could not reasonably have been foreseen at the time the contract was concluded, and whose effects could not be avoided by appropriate measures, prevents the debtor from performing its obligation.

If the impediment is temporary, performance of the obligation is suspended unless the resulting delay justifies termination of the contract. If the impediment is permanent, the contract is automatically terminated and the Parties are released from their obligations under the conditions set out in Articles 1351 and 1351-1 of the same Code.

Events that may, in particular, constitute cases of force majeure, provided they satisfy the criteria defined above, and in addition to those recognised by French courts, include: total or partial strikes external to the Operator, acts of terrorism, wars and uprisings, exceptional weather events, epidemics, the blockage of means of transport or supply, earthquakes, fires,

storms, floods, water damage, and IT system failures paralysing the normal continuation of a Party's activity.

In the event of cancellation of the stay resulting from a case of force majeure, the sums paid by the Client are refunded to them, less only the sums corresponding to services already performed for their benefit, within a maximum period of thirty (30) days. No compensation is due by either Party.

22. Insurances

The Operator has taken out professional civil liability insurance with Cabinet Allianz Courchevel.

The Client declares that they hold valid civil liability insurance covering any damage they may cause, as well as any damage caused by the Occupants and, where applicable, by their animal.

23. Complaints, Mediation and Dispute Resolution

Any complaint must be sent to the Operator by email to infos@lespeupliers.com or by post to 119 rue du Lac, Le Praz, 73120 Courchevel, as soon as possible and, in any event, within thirty (30) days of the end of the stay. In accordance with Articles L. 616-1 and R. 616-1 of the French Consumer Code, the Consumer Client may, after having sent a written complaint to the Operator and failing a satisfactory response within two (2) months, refer the matter free of charge to the consumer mediator of the Association de Médiation Tourisme et Voyage (MTV), the procedure for which is available on the website www.mtv.travel, or at the following postal address: BP 80 303 – 75823 PARIS Cedex 17. To be dealt with promptly, the Client's request to refer a matter to the mediator must include the following: their postal, email and telephone contact details, the full name and address of the Hotel, a brief account of the facts, and evidence of the prior steps taken. Recourse to mediation is optional and does not deprive the Client of the right to bring the matter before the competent court.

Failing an amicable resolution, any dispute relating to the formation, interpretation, performance or termination of the contract shall be brought before the competent courts under the conditions of ordinary law. It is recalled that the Consumer Client may, at their choice, bring proceedings before the court of the place where they live, the court of the place where the Chalets are located, or the court of the Operator's registered office..

24. Governing Law – Language

These General Terms & Conditions of Sale and the resulting transactions are governed by and subject to French law.

These General Terms & Conditions of Sale are written in English and are translated from French. Should they be translated into one or more foreign languages, the French text will be the only authoritative version in case of a dispute. These provisions shall not have the effect of depriving the Consumer Client residing in another European Union Member State of the protection afforded to them by the mandatory provisions of the law of their habitual residence.

25. Pre-Contractual Information – Client's Acceptance

The Client acknowledges having received, prior to placing their booking and concluding the contract, in a clear and comprehensible manner, these General Terms and Conditions of Sale and all the information required by Article L. 221-5 of the French Consumer Code, and in particular:

1. The essential characteristics of the Services (Article 3 and Stay Proposal);
2. The price of the Services (Article 5 and Stay Proposal);
3. The date or period by which the Operator undertakes to provide the Services (Article 9 and Booking Confirmation);
4. Information relating to the Operator's identity, its postal, telephone and email contact details, the terms for termination and the methods of dispute resolution (Articles 1, 14 and 23);
5. The possibility of using a consumer mediator (Article 23);
6. The information that the right of withdrawal cannot be exercised, pursuant to Article L. 221-28, 12° of the French Consumer Code (Article 17);
7. The absence of any personalised pricing based on automated decision-making.

The Client's act of booking a stay constitutes full and unreserved adherence to, and acceptance of, these General Terms and Conditions of Sale.

Date, signature with the words "read and approved" (bon pour accord)